



## IB ROOF SYSTEMS WARRANTY PROGRAM

### GENERAL

IB Roof Systems offers Limited Material Warranties or Total System No Dollar Limit Warranties for all roofing specifications published in this Manual when installed by an IB Authorized Contractor in accordance with the Specifications, Construction Details, and terms of the IB Warranty Program. Specifications not listed in the manual may also be eligible for a warranty. Consult with IB Technical Department at 1-800-426-1626 for eligibility requirements.

IB Roof Systems will be the sole judge as to whether its Warranty will be issued to cover any proposed or completed roof. The issuance of a warranty and/or the continued liability thereunder is contingent upon payment of established charges. Full payment of all labor, material, warranty, and other fees associated with the IB Roof System is required. IBRS may, at its option cancel or suspend warranty coverage due to non-payment of the Contractor or IBRS. Where unusual job conditions exist, IB may elect not to authorize the issuance of a warranty or may elect to exclude those conditions.

IB has no obligation to issue a roofing warranty on any roof. Any inspection prior to the issuance is solely for the benefit of IB Roof Systems. In the event the roof system does not conform to IB Warranty Program criteria, and a warranty is not issued, no portion of the warranty fee or inspection fee is refundable.

### IB MATERIAL WARRANTIES

IB Material Warranties (IB Residential Limited Material Warranty and IB Commercial Limited Material Warranty), "The Limited Material Warranty" are offered through our network of IB Authorized Applicators and are intended to be registered by the building owner through the IB Online Material Warranty Registration webpage. The owner must complete the registration process within 90 days of installation to validate the warranty. Upon successful registration, the IB Limited Material Warranty is issued in good faith for the IBRS membrane and IBRS reinforced membrane base flashing (curbs/wall edges attached to IBRS membrane). Additional coverages/upgrades are available at the time of registration for a fee. These include such offers as IB Lifetime Residential Limited, IB Residential Warranty Plus, IB Commercial Plus 5-Year Extension, and IB Commercial Warranty Plus) Limited Warranties. For full details visit [www.ibroof.com](http://www.ibroof.com). Building Owner may elect to request a mail-in registration card in lieu of the online registration by contacting the IB Warranty Department at 1-800-426-1626 or email at [warranty@ibroof.com](mailto:warranty@ibroof.com).

### IB TOTAL SYSTEM WARRANTIES

Total System Warranties require a completed Notice of Award form submitted for review and approval of IB Technical Services prior to start of the project. The following guidelines are part of the IB Warranty Program for Total System Warranties:

- A Total System Notice of Award (NOA) should be completed, submitted, approximately two weeks prior to the start of the project to allow adequate time for technical review and processing.
- Projects submitted less than 14 days prior to start are subject to rejection should IB determine insufficient time or information is available for review, or for scheduling required initial inspections or project start support from IB's Field Technical Representatives.
- Acceptance or rejection of a submitted Notice of Award (NOA) will be based solely upon IB Roof System's judgment as to whether a project conforms to IB requirements and is eligible to receive an IB warranty.
- Notice of Award (NOA) review and approval does not guarantee warranty issuance.
- The Total System Warranty is in lieu of all other warranties, express or implied, and may not be combined with any other warranty offered by IB Roof System.
- Projects eligible to receive an IB Total System Warranty must conform with the following administrative requirements:
  - Submittal, review, and approval of a Notice of Award
  - Verification of IB Applicator Status for warranty type, term, and eligibility to purchase required materials.
  - Submittal of a detailed roof plan showing dimensions and equipment layout is required.
  - Completion of all required Warranty Inspections
  - Completion of all IB required punch list corrections with signed inspection form.
  - Submittal of project photos (as required)
  - Payment in full of applicable warranty fees, inspection fees, re-inspection fees, product / freight invoices and finance charges for materials supplied by IB Roof Systems in conjunction with the roof assembly.
  - Submittal of required completion date of installation



- The roofing contractor is responsible for advance notification and coordinating all required project meetings, start-ups, training requests and jobsite inspections with the IB Roof Systems inspector.
- Additional inspections may be required and are subject to additional fees (see “Total System” re-inspection charges) resulting from excess punch list items, incomplete work, alterations after final, damage by other trades, and/or late submission or inaccurate information within required NOA form.
- Request for special Warranty Rider coverage must be checked in the NOA form and requires prior technical review and approval.
- Any change of approved quotation other than standard warranty fee schedule must be included on the NOA form.
- An additional minimum fee, or charge per square foot (projects greater than 100 squares), will be added to the warranty fee for Total System warranty projects requiring a warranty rider.
- A warranty rider may not be combined with other warranty riders or extensions unless approved in writing by the IB Technical Services Manager.

## EXCEPTIONS

Warranties issued by IB Roof Systems will be subject exclusively to and governed by United States law, the laws of the State of Texas and applicable local and state laws within the United States. No IBRS Warranty will be valid regardless of issuance, when the IBRS membrane has been installed over the following:

- Roof decks or substrates other than detailed within our current edition Specification Manual unless approved in writing by an IB Technical Services Manager.
- Assemblies incorporating incompatible or non-approved materials within the roofing or building envelope.
- Partial roof replacements with tie-ins unless provision is made for complete, watertight separation between the IB Roof System and existing roof assembly
- Structures or facilities unavailable for access or inspection by IB Technical personnel or where access to IB Roof Systems is denied.
- Existing sprayed-in-place polyurethane foam insulation without full tear-off
- Structures exposing the roof to routine elevated or extreme temperature conditions beyond its intended use.
- Structures exposing the roof to a known incompatible chemical agent, other contaminant, or condition.
- Cold Storage buildings without proper vapor seals
- Heated Tanks
- Structures outside of the U.S. and Canada unless approved in writing in advance of start of work by an IB Technical Services Manager
- Structures with conduit or piping installed between the roof deck and the roof membrane.
- Thermal insulations not approved or deemed incompatible by IB Roof Systems
- Lightweight insulating concrete (LWIC) unless venting is provided in accordance with IB Roof Systems, Inc. specifications.
- Recovering over any existing roofing system containing moisture and/or improperly prepared surface
- Any surface which is not readily accessible for inspection or where access to IB Roof Systems is denied.
- Plywood decks or oriented strand board sheathing (OSB) of 7/16” (11 mm) thickness without continuous solid end blocking
- Structures with high interior humidity conditions
- Any surface containing asbestos.
- Any system containing Cold Tar Pitch unless appropriate separation layers and vapor seals have been incorporated.
- Interior gutter systems

## ADDITIONAL INFORMATION

IB Roof Systems only inspects Total System Warranted projects. Warranty inspections are conducted solely for IB Roof Systems use and benefit in the administration of our warranty program and are provided to our IB Authorized Roofing Contractors on Total System warranty installations. No other party may assume, act, or rely upon IB inspection as a substitute for their Quality Assurance program or obligations. Contractors may at their discretion, provide or request IB Roof Systems forward copies of inspection reports to other parties. IB additionally reserves the right to distribute inspection reports or warranty information to the building owner or other parties as we determine appropriate or as directed by our legal counsel. Requests for Inspection Report copies are typically forwarded to the IB Authorized Contractor for handling.

IB PVC Single Ply ChemGuard® chemical resistant membrane and accessories must be used on restaurants or similar projects that have chemical discharge or exposure. Refer to IB Roof Systems published current Chemical Resistance Chart for additional information.



A dedicated power supply and automatic welding equipment (such as a Leister Varimat 220v automatic welder or equivalent) must be used whenever applicable on any IB Roof Systems roof system.

IB Roof Systems published warranty fees include a minimum fee per project for Total System warranted installations.

#### **IB ROOF SYSTEMS AUTHORIZED APPLICATOR PROGRAM**

IB Roof Systems does not install roofing systems. We do not own roofing contracting companies, nor have any interest in companies installing roofing systems. Accordingly, IB shall not be responsible for any roofing contractor's workmanship except as covered by the terms and conditions of the IB Total System Warranty.

IB Specifications and recommendations presume a high standard of workmanship. Specifications are in general in nature and are not intended as universal instructions. They represent the best judgement of IB based on years of experience to date and require the roofing contractor to exercise prudent judgement consistent with the current state of the art and currently accepted good roofing practices outlined by the National Roofing Contractors Association (NRCA), the Single Ply Roofing Industry (SPRI), and the Sheet Metal and Air Conditioning Contractors Association (SMACNA).

IB Roof Systems has established a contractor program designed to assist the owner or specifier in selecting the contractors skilled in applying PVC single-ply assemblies. IB Roof Systems recognizes the importance of good, reliable workmanship on any job. Your local IB Sales Representative can supply you with our authorized contractor list.

Roofing systems are only as good as the installers who install them. IB Authorized Applicators are selected and assigned status with IB based on their reputation in the industry and community, financial stability, successful IB installations and history of successful, conscientious workmanship.

The type of IB Warranty and term length may require the contractor to have a specific status level within the IB Authorized Applicator Program for eligibility. Always verify the contractor status is appropriate for the warranty type and term desired. The designation and status level of an "IB Authorized Applicator" solely identifies a contractor as eligible to apply for a particular type or length of an IB Limited Warranty and is not intended to convey further meaning.

TABLE W.1 - IB AUTHORIZED APPLICATOR PROGRAM STATUS LEVELS			
IB PVC APPLICATOR PROGRAM			
IB PVC AUTHORIZED APPLICATOR			
IB RESIDENTIAL WARRANTY PROGRAM		IB COMMERCIAL WARRANTY PROGRAM	
Eligible to Offer	Warranty Types	Eligible to Offer	Warranty Types
IB Residential Material Warranties	<ul style="list-style-type: none"> <li>- IB Standard Residential Limited Material Warranty</li> <li>- IB Lifetime Residential Limited Material Warranty</li> <li>- IB Residential Warranty Plus Limited Labor &amp; Material Warranty</li> </ul>	IB Commercial Material Warranties	<ul style="list-style-type: none"> <li>- IB Standard Commercial Limited Material Warranty</li> <li>- IB Commercial Plus 5 Year Extension Warranty</li> <li>- IB Commercial Warranty Plus Limited Labor &amp; Material Warranty</li> </ul>
IB PVC PRO APPLICATOR			
IB RESIDENTIAL WARRANTY PROGRAM		IB COMMERCIAL WARRANTY PROGRAM	
Eligible to Offer	Warranty Types	Eligible to Offer	Warranty Types
IB Residential Material Warranties	<ul style="list-style-type: none"> <li>- IB Standard Residential Limited Material Warranty</li> <li>- IB Lifetime Residential Limited Material Warranty</li> <li>- IB Residential Warranty Plus Limited Labor &amp; Material Warranty</li> </ul>	IB Commercial Material Warranties	<ul style="list-style-type: none"> <li>- IB Standard Commercial Limited Material Warranty</li> <li>- IB Commercial Plus 5 Year Extension Warranty</li> <li>- IB Commercial Warranty Plus Limited Labor &amp; Material Warranty</li> </ul>
IB Total System Warranties	<ul style="list-style-type: none"> <li>- IB Total System Warranty up to 25 Years</li> <li>- Applicable Warranty Riders</li> </ul>	IB Total System Warranties	<ul style="list-style-type: none"> <li>- IB Total System Warranty up to 25 Years</li> <li>- Applicable Warranty Riders</li> </ul>
IB MASTER PRO APPLICATOR			
IB RESIDENTIAL WARRANTY PROGRAM		IB COMMERCIAL WARRANTY PROGRAM	
Eligible to Offer	Warranty Types	Eligible to Offer	Warranty Types
IB Residential Material Warranties	<ul style="list-style-type: none"> <li>- IB Standard Residential Limited Material Warranty</li> <li>- IB Lifetime Residential Limited Material Warranty</li> <li>- IB Residential Warranty Plus Limited Labor &amp; Material Warranty</li> </ul>	IB Commercial Material Warranties	<ul style="list-style-type: none"> <li>- IB Standard Commercial Limited Material Warranty</li> <li>- IB Commercial Plus 5 Year Extension Warranty</li> <li>- IB Commercial Warranty Plus Limited Labor &amp; Material Warranty</li> </ul>
IB Total System Warranties	<ul style="list-style-type: none"> <li>- IB Total System Warranty up to 30 Years</li> <li>- Applicable Warranty Riders</li> <li>- Apply for an Express Warranty issuance of applicable Total System No Dollar Limit Warranty under the IB MASTER PRO APPLICATOR Express Warranty Program (once you establish a 3 No punch list record)</li> </ul>	IB Total System Warranties	<ul style="list-style-type: none"> <li>- IB Total System Warranty up to 30 Years</li> <li>- Applicable Warranty Riders</li> <li>- Apply for an Express Warranty issuance of applicable Total System No Dollar Limit Warranty under the IB MASTER PRO APPLICATOR Express Warranty Program (once you establish a 3 No punch list record)</li> </ul>