

# IB COATING WARRANTY PLUS

## WARRANTY

### (A LIMITED LABOR & MATERIAL WARRANTY)

#### Our Promise

IB Roof Systems, ("IBRS"), proudly warrants that, subject to the terms, conditions and limitations below, the IBRS coating system materials ("Coating System") will not leak as the result of a product manufacturing defect during the applicable Warranty Period if applied by an IBRS authorized applicator to a roof surface in conformance to IBRS specifications. IBRS does not cover the cost to remove, dispose, re-install, construct, repair or maintain any product, improvement, existing roof, deck or structure except to the following limited extent: The cost to repair leaks in the IBRS coating system materials for that portion of the Coating System material and associated labor. In no event shall IBRS aggregate liability over the warranty period exceed the original Coating System material cash value purchase price invoiced by IBRS together with the estimated roof coating installation labor as determined by the RS Means Building Construction Cost Data™ reference book edition in publication at the time of the Warranty claim. IBRS Coating System means the following material: IBRS labeled Acrylic HT, Acrylic Pro, Acrylic SW, IB Silicone Coating, or IB Urethane Coating performance coatings and IBRS labeled sealers, scrim, primers and base coat / blocker products approved for use with the warranted performance coating material used.

#### Warranty Period

The term of this Warranty varies based upon the minimum dry mil thickness of the applicable coating product installation from the Date of Completion:

Eligible Warranty Term	5-Year	10-Year	12-Year	15-Year	20-Year
<b>IB Performance Coating Material Minimum Installed Dry Film Thickness*</b>					
<b>IB Acrylic Pro Coating</b>					
Concrete, Metal, Single Ply Substrates:	16 mils	19 mils	21 mils	25 mils	38 mils
Asphalt Substrates:	19 mils	25 mils	29 mils	38 mils	
<b>IB Acrylic SW Coating</b>					
Concrete, Metal, Single Ply Substrates:	18 mils	22 mils			
Asphalt Substrates:	21 mils	25 mils			
<b>IB Silicone Coating</b>					
Concrete, Metal, Single Ply Substrates:	15 mils	19 mils	22 mils	26 mils	34 mils
Asphalt Substrates:	27 mils	27 mils	30 mils	38 mils	46 mils
<b>IB Urethane Coating</b>					
Concrete, Metal, Single Ply Substrates:	22 mils	25 mils	28 mils	34 mils	40 mils
Asphalt Substrates:	31 mils	42 mils	45 mils	48 mils	54 mils

\*Exclusive of additional total finished Coating System thickness resulting from use of IB scrim, sealants and primers.

This Warranty requires and is conditioned upon (a) submittal of a completed Warranty Registration Form (by online form or mailing the completed form attached below) and (b) full payment of all labor and materials supplied in connection with the IB Coating System. Installation less than IBRS minimum dry film thickness for a 5-Year warranty over the approved substrate type is not eligible for warranty coverage from IBRS. Additional coating may be installed at the expense of Owner to meet required minimum mil thickness for warranty provided installation is performed by an authorized applicator in accordance with IBRS specifications. No reapplication will expand or extend the original requested Warranty Period. To transfer the remaining balance of this Warranty to a new owner, please refer to Section d. under the Owner's Responsibilities Section of this Warranty for the conditions of a transfer.

**Owner's Responsibilities:** Owner's failure to comply with the terms and conditions herein may void this Warranty.

**a. If a leak or Coating System defect is discovered.** Contact the original authorized installer, or if unavailable an alternate IB authorized coating installer, to report the leak or defect and request a Service Call. If the problem is suspected to be a Coating System manufacturing defect, then call IBRS' Technical Services Department at 800-426-1626 within five (5) calendar days (120 hours) of discovery and send electronic notice or written notice within fourteen (14) days of discovery to Attn: Warranty Department, @ [warranty@ibroof.com](mailto:warranty@ibroof.com) or IB Roof Systems, 506 E. Dallas Rd Suite 300 Grapevine, TX 76051. **Notice to the coating installer is not notice to IBRS.** Reporting a leak or defect to IBRS is owner's authorization for IBRS to investigate, including inspection and testing of the installed Coating System as IBRS deems necessary. Any non-IBRS supplied material or equipment that impedes investigation, sampling or repair of the IB Coating System must be removed at Owner's expense. IBRS may acknowledge and investigate Owner's notice of a potential warranty claim by issuing a warranty claim form that requires further information from Owner. Owner must promptly provide IBRS any information reasonably requested on the warranty claim form. If no manufacturing defect covered by this Warranty is found, Owner agrees to pay an investigation fee of \$500 within sixty (60) days of invoice. Unpaid fees may result in cancellation of remaining coverage term under this warranty.

**b. Emergency Repairs / Service Calls.** Upon notification to original installer and IBRS Warranty Department, owner may request a contractor Service Call and when necessary to minimize damage to the building or its contents, perform emergency repairs. All Service Call and Emergency Repair costs remain the owner's sole responsibility. These repairs will not void this warranty so long as the emergency repairs were reasonable under the circumstances and do not result in permanent damage to or concealment of the IBRS Coating System.

**c. Maintenance.** Owner is responsible for reasonable general maintenance and care as outlined within our Owner's Roof Maintenance Guide such as: (i) periodic/seasonal roof inspection; (ii) removal of accumulated dirt, debris or other contaminants from roof surface and drainage outlets; and (iii) maintenance of caulks or sealants as necessary to maintain the roof in a watertight condition at flashing or membrane terminations, penetrations, and metal work in and around the IB Coating System. Owner should maintain records of inspections and maintenance. See [www.ibroof.com](http://www.ibroof.com) for more information.

**d. Transfer.** Owner can transfer this Warranty to a subsequent owner for the remaining term only if (i). Owner provides thirty (30) days written notice of the change in ownership by filling out the Warranty Transfer Form located on the IBRS website, ([www.ibroof.com](http://www.ibroof.com)), in the Warranty Transfer Section. (ii). Owner reapplies additional IBRS Coating System materials or remediates other roofing and building components identified as not in conformance to applicable IBRS specifications; and (iii). Owner pays a transfer fee of \$250. This Warranty is not otherwise transferable by contract or operation of law.

**e. IBRS's failure to enforce any of the terms or conditions** stated herein shall not be construed as a waiver of such provision or of any other term, condition exclusion or limitation of this Limited Warranty.

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**Exclusions from Coverage.** This Warranty does not cover damage, leaks, deterioration of Coating System Materials or other conditions caused or contributed to by:

**a. Causes beyond normal wear and tear.**

**b. Natural Disaster,** such as gale force wind or hail, windfall or wind-blown debris, flood, tornado/microburst, hurricane, lightning/electrical storm, fire, earthquake, volcanic activity, or any act of God.

**c. Abuse, misuse, vandalism, or abnormal use;** including excessive foot traffic, staging or storage of any nature on the IB Coating System, failure of the Owner to properly maintain the roof or substrate, or substantial change in the usage of the building without IBRS written approval. Misuse includes using any portion of the IB Coating System for any purpose other than a roof coating system.

**d. Failure of substrate under the IB Coating System,** including entrapped moisture or moisture vapor in the existing roof over which the IB Coating System is applied; moisture infiltration or condensation through the deck, walls or other building components from any source including tie-ins; movement, deflection, loss of watertightness, loss of insulation or R-value; failure of any portion of any underlying membrane or roof structure including improper priming or improperly prepared substrate or roof base over which the IB Coating System was applied; or where underlying materials or structures contain conditions which are excluded, fail or cease to conform with IBRS requirements.

**e. Alterations during or after installation,** including any additions, penetrations, or substantial work performed on or through the IB Coating System that is not in compliance with IBRS specifications and installation instructions. NOTE: New penetrations shall not be covered under the terms of this Warranty.

**f. Any building or overburden component, or any material other than the IB Coating System including without limitation:** caulking or sealants; metal work, rooftop units and equipment, drains, vents, curbs, metal flashings, fasteners, skylights or other substrates to which the IB Coating System is applied; any component, support, attachment anchor or device bearing upon or installed through the IB Coating system); and any material, component or product not supplied by IBRS.

**g. Building design,** including but not limited to inadequate ventilation or insulation R-values, improper placement of insulation, changes to building thermal and vapor drive characteristics such as condensation or heating/cooling performance, inadequate drainage and any areas that pond water.

**h. Contact with damaging or incompatible substances,** materials, acids, cleaners, chemicals or compounds, solvents, chlorinated hydrocarbons, or any other corrosive chemical.

**i. Animals, plants, insects, or other organisms on or beneath the IB Coating system,** including algae, moss, fungi, lichens, mold, or mildew. This Limited Warranty also does not cover discoloration, dulling, loss of reflectivity; emissivity performance, or any performance thereof relating to potential energy or monetary savings based on selected color, reflectivity or SRI value; loss of coating thickness or accumulation or retention of dirt, dust, or general pollutants.

**j. Any condition that is not in accordance with IBRS installation instructions,** unless specifically accepted by IBRS in writing.

**k. Workmanship in installing the IB Coating,** IBRS' "authorized" designation of applicators in no way warrants workmanship in any particular case.

### Limitation of Damages, Choice of Law & Jurisdiction

THIS WARRANTY SUPERSEDES AND REPLACES ALL OTHER EXPRESSED (WRITTEN OR ORAL) AND IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ALL OF WHICH ARE HEREBY EXPRESSLY DISCLAIMED. THIS WARRANTY IS OWNER'S SOLE AND EXCLUSIVE REMEDY. IBRS SHALL NOT BE LIABLE UNDER ANY THEORY OF LAW OR EQUITY (INCLUDING BUT NOT LIMITED TO NEGLIGENCE, BREACH OF WARRANTY OR STRICT LIABILITY) FOR ANY GENERAL, SPECIAL CONSEQUENTIAL, INCIDENTAL OR OTHER DAMAGES OF ANY KIND, INCLUDING BUT NOT LIMITED TO LOST PROFITS, INJURY OR DAMAGE TO ANY BUILDING OR STRUCTURE, ITS CONTENTS, OR ANY PERSON DUE TO ANY CAUSE, INCLUDING WITHOUT LIMITATION PRODUCT FAILURE, LEAKS, MOISTURE, CONDENSATION, MOLD, ORGANISMS, CHANGE IN APPEARANCE, LOSS OF REFLECTIVITY, VAPOR OR ODORS. Inspection(s) (if any) of the installation or condition of a roof are solely for IBRS' information and convenience, and any such inspection(s) shall not create any additional duty, liability or warranty by IBRS, express or implied, nor any additional remedy for the Owner or any other person. Owner is solely responsible for the investigation and remedy of any non-covered leaks or conditions. This Warranty is governed by the laws of the State of Texas. Purchase of the IB Coating System constitutes irrevocable consent to the exclusive jurisdiction and venue in state or federal courts in Dallas or Tarrant County, Texas in all disputes against IBRS arising out of or relating to the purchase, use or warranty of this product. SOME STATE DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATION OR EXCLUSION OF IMPLIED WARRANTIES, SO THESE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU.

NO REPRESENTATIVE, EMPLOYEE, OR AGENT OF IBRS IS AUTHORIZED TO MODIFY THIS WARRANTY except in writing as authorized by IBRS' Technical Services Director.

**THIS IS YOUR COPY OF THE WARRANTY WITH A UNIQUE REGISTRATION NUMBER.** Please retain this section for your records and refer to the terms and conditions of your warranty should a roof top concern occur. You will not be contacted by IBRS with regards to product activation.

**For the fastest response to a concern,** contact your original installing contractor first and explain in detail your issue. The contractor information is located directly below this statement.

**IB Authorized Applicator:**  
**Date of Completion:**  
**Coating Type:**  
**Type of Structure/Building Use:**

**Roof Size (Sq. Ft.):**  
**Dry Film Thickness:**  
**Coating Color:**

**Owner's Name:**  
**Owner Address:**  
**Installation Address:**

**Owner Email:**  
**City, State, Zip:**  
**City, State, Zip:**

**Warranty ID # WC**