



## IB COATING WARRANTY PROGRAM

### General

IB Roof Systems offers Limited Material Warranties or Warranty Plus Labor & Material Warranties for all coating specifications published in this Manual when installed by an IB Authorized Contractor in accordance with the Specifications, Construction Details, and terms of the IB Warranty Program. Coating System Labor & Material Warranties are available for select coating system specifications when installed by an IB Coating Pro or Master Pro Status Contractor in accordance with the Specifications, Construction Details, and terms of the IB Warranty Program Specifications not listed in the Manual may also be eligible for a warranty. Consult with IB Technical Department at 1-800-426-1626 for eligibility requirements.

IB Roof Systems will be the sole judge as to whether its Warranty will be issued to cover any proposed or completed roof. The issuance of a warranty and/or the continued liability thereunder is contingent upon payment of established charges. Full payment of all labor, material, warranty, and other fees associated with the IB Roof System is required. IBRS may, at its option cancel or suspend warranty coverage due to non-payment of the Contractor or IBRS. Where unusual job conditions exist, IB may elect not to authorize the issuance of a warranty or may elect to exclude those conditions.

IB has no obligation to issue a coating warranty on any roof. Any inspection prior to the issuance is solely for the benefit of IB Roof Systems. In the event the coating system does not conform to IB Warranty Program criteria, and a warranty is not issued, no portion of the warranty fee or inspection fee is refundable.

### IB Coating Limited Material Warranties

IB Coating Limited Material Warranties, "The Limited Material Warranty" are offered through our network of IB Coating Authorized Applicators and are intended to be registered by the building owner through the IB Online Material Warranty Registration webpage. Owner must complete the registration process within 90 days of installation to validate the warranty. Upon successful registration, the IB Coating Limited Material Warranty is issued in good faith for the IBRS coating material. Additional coverages/upgrades are available at the time of registration for a fee. This includes the IB Coating Warranty Plus Limited Warranties. For full details visit [www.ibroof.com](http://www.ibroof.com) Building Owner may elect to request a mail-in registration card in lieu of the online registration by contacting the IB Warranty Department at 1-800-426-1626 or email at [warranty@ibroof.com](mailto:warranty@ibroof.com).

### IB Coating System Warranties

IB Coating System Warranties require a completed Notice of Award form submitted for review and approval of IB Technical Services prior to start of the project. The following guidelines are part of the IB Warranty Program for Coating System Warranties:

- A Coating System Notice of Award (NOA) should be completed, submitted, approximately two weeks prior to the start of the project to allow adequate time for technical review and processing.
- Projects submitted less than 14 days prior to start are subject to rejection should IB determine insufficient time or information is available for review, or for scheduling required initial inspections or project start support from IB's Field Technical Representatives.
- Acceptance or rejection of a submitted Notice of Award (NOA) will be based solely upon IB Roof System's judgment as to whether a project conforms to IB requirements and is eligible to receive an IB warranty.
- Notice of Award (NOA) review and approval does not guarantee warranty issuance.
- The Coating System Warranty is in lieu of all other warranties, express or implied, and may not be combined with any other warranty offered by IB Roof System.
- Projects eligible to receive an IB Coating System Warranty must conform with the following administrative requirements:
  - Submittal, review, and approval of a Notice of Award
  - Verification of IB Coating Applicator Status for warranty type, term, and eligibility to purchase required materials
  - Submittal of a detailed roof plan showing dimensions and equipment layout is required
  - Completion of all required Warranty Inspections
  - Completion of all IB required punch list corrections with signed inspection form
  - Submittal of project photos (as required)
  - Payment in full of applicable warranty fees, inspection fees, re-inspection fees, product / freight invoices and finance charges for materials supplied by IB Roof Systems in conjunction with the roof assembly.
  - Submittal of required completion date of installation
- The coating contractor is responsible for advance notification and coordinating all required project meetings, start-ups, training requests and jobsite inspections with the IB Roof Systems inspector.
- Additional inspections may be required and are subject to additional fees (see "Total System" re-inspection charges) resulting from excess punch list items, incomplete work, alterations after final, damage by other trades, and/or late submission or inaccurate information within required NOA form.
- Any change of approved quotation other than standard warranty fee schedule must be included on the NOA form.
- An additional minimum fee, or charge per square foot (projects greater than 100 squares), will be added to the warranty fee for Total System warranty projects requiring a warranty rider.



## Exceptions

Coating System Warranties issued by IB Roof Systems will be subject exclusively to and governed by United States law, the laws of the State of Texas and applicable local and state laws within the United States. No IBRS Coating Warranty will be valid regardless of issuance, when the IBRS coating has been installed over the following or the following conditions:

- Roof substrates other than detailed within our current edition Coating Specification Manual unless approved in writing by an IB Technical Services Manager
- Assemblies incorporating incompatible or non-approved materials within the building envelope
- Partial coating applications with tie-ins unless provision is made for complete, watertight separation between the IB Roof System and existing roof assembly
- Structures or facilities unavailable for access or inspection by IB Technical personnel or where access to IB Roof Systems is denied
- Structures exposing the coating system to routine elevated or extreme temperature conditions beyond its intended use (Cold Storage or cryogenic structures, heated tanks, structures with high interior humidity conditions or structures that may have constant high-water vapor drive causing long-term accumulation of moisture in the insulation or existing roof substrate or substrate to which the IB Coating is applied).
- Structures exposing the coating system to a known incompatible chemical agent, other contaminant, or condition
- Structures outside of the U.S. and Canada unless approved in writing in advance of start of work by an IB Technical Services Manager
- Where conduit or piping is embedded directly into the existing roof membrane
- Thermal insulations not approved or deemed incompatible by IB Roof Systems
- Coating over any existing roofing system containing moisture and/or improperly prepared surface
- Any surface which is not readily accessible for inspection or where access to IB Roof Systems is denied
- Any surface containing asbestos
- Any surface with existing gravel
- Any system containing Cold Tar Pitch
- Interior gutter systems

## Additional Information

IB Roof Systems only inspects Coating System Warranted projects. Warranty inspections are conducted solely for IB Roof Systems use and benefit in the administration of our warranty program and are provided to our IB Coating Pro or Master Pro Status Contractors on Coating System warranty installations. No other party may assume, act, or rely upon IB inspection as a substitute for their Quality Assurance program or obligations. Contractors may at their discretion, provide or request IB Roof Systems forward copies of inspection reports to other parties. IB additionally reserves the right to distribute inspection reports or warranty information to the building owner or other parties as we determine appropriate or as directed by our legal counsel. Requests for Inspection Report copies are typically forwarded to the IB Authorized Contractor for handling.

IB Roof Systems published warranty fees include a minimum fee per project for Coating System warranted installations.

## IB ROOF SYSTEMS AUTHORIZED COATING APPLICATOR PROGRAM

IB Roof Systems does not install coating systems. We do not own contracting companies, nor any interest in companies installing coating or roofing systems. Accordingly, IB shall not be responsible for any contractor's workmanship except as covered by the terms and conditions of the IB Coating System Warranty.

IB Coating Specifications and recommendations presume a high standard of workmanship. Specifications are in general in nature and are not intended as universal instructions. They represent the best judgement of IB based on years of experience to date and require the roofing contractor to exercise prudent judgement consistent with the current state of the art and currently accepted good roofing practices outlined by the National Roofing Contractors Association (NRCA), and the Roof Coating Manufacturers Association (RCMA).

IB Roof Systems has established a contractor program designed to assist the owner or specifier in selecting contractors skilled in applying coating assemblies. IB Roof Systems recognizes the importance of good, reliable workmanship on any job. Your local IB Sales Representative can supply you with our authorized coating contractor list.

Coating systems are only as good as the installers who install them. IB Authorized Applicators are selected and assigned status with IB based on their reputation in the industry and community, financial stability, successful IB installations and history of successful, conscientious workmanship.

The type of IB Warranty and term length may require the contractor to have a specific status level within the IB Authorized Applicator Program for eligibility. Always verify the contractor status is appropriate for the warranty type and term desired. The designation and status level of an "IB Coating Authorized Applicator" solely identifies a contractor as eligible to apply for a particular type or length of an IB Limited Warranty and is not intended to convey further meaning.